

## Student Services

Student Services is dedicated to attracting, enrolling and sustaining a diverse student population. Through an array of exemplary programs and services, the dedicated staff at the College is able to provide the assistance, connection, guidance, and support students need to successfully achieve their academic and personal goals.

**Student Services Central** provides current and prospective students with efficient, convenient, and expedited enrollment services and support information in one location eliminating the need for students to visit or contact multiple offices. We offer in-person services on both campuses in addition to phone, live chat, email, and zoom options. Our knowledgeable, friendly, crossed-trained staff provide assistance with admissions, financial aid, registration, and student accounts. Some of the many things that we can help students with are applying to the college, registering for classes and making schedule changes, paying their bill, and answering financial aid questions.

### Academic Advising

Academic advising at SUNY Orange is designed to facilitate student learning, development and success by collaborating with students to develop and implement meaningful and attainable educational plans. The College recognizes that academic advising is vital to the educational process and student success, and offers a thorough advising program that is coordinated by the Office of Academic Advising in conjunction with the academic departments.

### Support Services

#### Career Advising

Career Specialists work with students on a 1:1 basis, or through group workshops and career planning courses. We provide assessments which help the students to gain a better understanding of their interests, skills and abilities, values and personality type. We assist students to obtain and research occupational, educational and employment information and help them determine what college major may complement their career exploration results.

#### Office of Accessibility Services

The Office of Accessibility Services (OAS) provides access and equal educational opportunity for students with disabilities. Prior to admission, or any time after beginning classes, students with disabilities are encouraged to contact the office to schedule an intake interview. Based on the intake interview and documentation provided by a student, a variety of accommodations may be provided to help students limit the impact of their disability on their academic performance. OAS also acts as a liaison between the student, faculty and staff. Once students have self-identified, applied for services, and provided documentation of their disability, staff works to determine eligibility for reasonable accommodations. Under the Americans with Disabilities Act (ADA), both the student and the College must carry out these responsibilities in a timely manner.

The Office of Accessibility Services is an official New York State Voter Registration site. Individuals who visit our office are given the opportunity to register as NYS voters. Assistance is available to complete the registration process.

#### Using Telecommunications Relay Service (711) to Contact SUNY Orange

Telecommunications Relay Service, 711, allows telephone communications between individuals who are deaf, hard of hearing, deaf-blind or speech disabled using a Telecommunications Device for the Deaf (TDD) and anyone using a regular telephone.

To contact SUNY Orange via TDD equipment, please dial 711, then (845) 344-6222.

#### Educational Opportunity Program

The Educational Opportunity Program (EOP) serves as a primary vehicle for increasing the academic excellence and retention of Orange County's historically underserved students. We commit to providing timely access to academic, personal, and social support services assisting in the matriculation, retention, and graduation of SUNY Orange EOP students.

#### TRiO Student Support Program

TRiO Student Support Services assists students who are the first generation in their family to attend college, have a documented disability, and/or are considered to be low income as per federal guidelines. Our goal is to increase student retention and graduation rates, and facilitate a smooth transition and transfer to four-year institutions.

#### Collegiate Science and Technology Entry Program (CSTEP)

The mission of CSTEP is to increase the number of students from under-represented groups who are pursuing professional licensure and careers in mathematics, science, technology and health-related fields. CSTEP intends to enable students to contribute to society by offering dynamic, innovative programs that aid in increasing professional development and academic scholarship. By getting involved, students will gain valuable tools and resources that will enhance their competitiveness when pursuing their STEM degrees, professions or licensed careers. Learn more about CSTEP at SUNY Orange

## **Advancing Success in Associate Pathways (ASAP)**

SUNY ASAP targets Pell-eligible students in the business and criminal justice academic communities to provide multiple support resources, including the cost of attendance award after financial aid has been applied, travel and textbook expenses, comprehensive personalized advisement services, academic support assistance, and career development activities. For more information, please call (845)-341-9054.

## **Lab School—Campus-Based Childcare**

To help alleviate childcare concerns that may become obstacles for students wishing to continue their education, the College Association provides childcare services in what is called a lab school. This service is available to children of SUNY Orange students, as well as children of staff and faculty, and the community.

Morning, afternoon and full-day programs provide a healthy, happy and stimulating learning environment. Each child is able to explore and learn through a variety of activities, including music and movement, creative art, story time, outdoor play and child-directed center-based readiness experiences.

The childcare programs are located in the Morrison Lab School on the Middletown campus, and in the Tower Building on the Newburgh campus. The Lab School is licensed by the New York State Office of Children and Family Services. The Lab School accommodates children to the end of pre-school age.

## **The Wellness Center**

The Wellness Center provides counseling and wellness services that support and assist students in their intellectual, emotional, psychological, and social development while coping with the challenges of college and life stressors. The Wellness Center offers free and confidential counseling in a safe environment where individual differences are valued and respected. Our services include: short-term individual counseling, workshops, outreach, and referrals to College and community resources.

## **Bookstore**

SUNY Orange's bookstore services are located on both campuses:

**Middletown:** George F. Shepard Student Center (2nd Floor)

**Newburgh:** Tower Building (1st Floor)

Textbooks, course materials, supplies, clothing, gifts, technology, academic regalia and other items are available for purchase in-person at either campus location, as well as [online](#). Hours of operation vary throughout the academic year and are posted online. The bookstore offers many textbook options (purchase new, purchase used, rent, etc.) to suit each student's needs.

## **Food Service**

The College Association provides for food services on both campuses via contracts with external providers. A variety of food options will be available at locations across the campuses.

## **Student Engagement**

### **Center for Student Involvement**

**There are a wide variety of co-curricular opportunities open to all SUNY Orange students. These activities range from student-run clubs, Student Senate, and the Board of Activities. The clubs are chosen by the students for the students and the wide variety includes social, academic, and cultural organizations. The Board of Activities manages student-hosted events throughout the academic year to supplement the college experience like BINGO, gaming tournaments, Black History Month Celebrations, Stress Free Zones, live performances, lunch & learns, and more. They also offer weekend trips at a discounted price to students. Student Senate serves as the leading student government on campus ensuring that the student voice is adequately represented and shared with administration. For more information on opportunities through the Center for Student Involvement visit our webpage: <https://sunyorange.edu/csi/index.html>**

### **Student Identification Card**

Each student receives a virtual SUNY Orange ID card displaying their picture. It must be readily available at all times on your phone or device for purposes of identification. The ID card is also used as the College library card and you must show your ID card to access the College's shuttle services between campuses.

You can download the virtual ID here: <https://sunyorange.edu/csi/desk.html>

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**Events & Activities**

Activities sponsored by the Board of Activities range from theater, dance and musical presentations to lectures, comedy, novelty/variety shows and various trips to recreational, educational and cultural events. On the Middletown campus, a game room and offices for Student Senate and the Board of Activities are located on the first floor of the Shepard Student Center.

On the Newburgh campus, the Center for Student Involvement is located in the Tower Building, B-Level.

**Clubs**

The wide variety of student clubs and organizations are open to all SUNY Orange students. Whether it is the Biology Club, Board of Activities, International Club, Nursing Club or Student Senate, SUNY Orange likely offers a club that will match your interests. If not, the Center for Student Involvement stands ready to help students start a new club. For more information and to see an up-to-date listing of our clubs and activities, visit the [CSI website](#).

**Athletics**

The College schedules intercollegiate competition for men in basketball, baseball, cross country, soccer, and golf, and for women in basketball, cross country, softball, and volleyball. An intramural program of athletics is available for all students.

**Theater**

Theater productions are held under the auspices of The Apprentice Players, a club open to all students. Additional Center for Student Involvement-sponsored theater productions performed by professional companies are scheduled throughout the year.

**Music**

The Arts and Communication Department sponsors musical productions throughout the academic year. In addition, the Center for Student Involvement and Cultural Affairs sponsors a variety of concerts each semester.

**Phi Theta Kappa**

Since its founding in 1918, Phi Theta Kappa has sought to recognize and encourage scholarship among associate degree students at two-year institutions of higher education. To achieve this purpose, the honor fraternity has developed opportunities for leadership and service, as well as provided a stimulating climate for continued academic excellence. A local chapter of Phi Theta Kappa, the national honor fraternity, was established at SUNY Orange in 1988. Students who have attained a cumulative grade point average (CGPA) of at least 3.5 after completion of at least 12 credit hours are eligible for membership.

**Cultural Affairs**

Cultural Affairs at SUNY Orange presents a broad spectrum of events throughout the year. Programming is diverse and is meant to augment the educational and academic opportunities of the college community, as well as provide enriching experiences to the community-at-large. Inasmuch as SUNY Orange is a community college, the community is invited to participate and avail itself of all programs. Events include jazz, classical, and world music concerts; classics, modern, new, and children's theatre; short and full-length films with introductions and discussions; poetry and book readings by poets and authors; music, visual art, theatre, literary, biology/botany master classes; lectures on science, social studies, history, humanities, art, architecture, music, film, theatre, timely issues; art or other timely exhibits including small musical performances and art demonstrations during receptions. Questions may be directed to (845) 341-4891 or 341-9386 and [cultural@sunyorange.edu](mailto:cultural@sunyorange.edu).

**College E-mail and Photography Policy****College E-mail Policy**

SUNY Orange uses e-mail as the official means of communicating academic and administrative information to students.

**Assignment of E-mail Address**

SUNY Orange assigns an e-mail address (@sunyorange.edu) to each registered student. This College-issued e-mail account is designated as the student's official e-mail address when administrative and academic departments need to communicate with students.

**College Responsibility**

The College is responsible for communicating with students in a timely and accurate way about changes in policies, procedures and deadlines that affect them. The College will select the most appropriate method (mail, telephone, e-mail) to convey pertinent information to specific groups of students. In some cases, e-mail may be used exclusively. Routine announcements, administrative and academic dates and deadlines, and information of a general nature will typically only be sent by e-mail.

**Student Responsibility**

# SUNY Orange

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Students are responsible for receiving, reading, responding to and complying with official e-mail communications sent by the College. Because information may be time-sensitive, students are encouraged to check their e-mail regularly (daily, several times weekly) throughout the semester.

Students who opt to redirect their @sunyorange.edu e-mail account to another personal e-mail account do so at their own risk. The College is not responsible for e-mail that is not delivered to a forwarded address or for spam filters that may block e-mail messages. The student's failure to receive or read e-mail communications does not constitute an excuse for missing College communications or College deadlines.

## **College Photography Policy**

SUNY Orange reserves the right to photograph/videotape students for the purpose of institutional promotion. Whenever possible in controlled photo/video shoots, SUNY Orange will observe the common practice of allowing students to “opt-out” of the photo/video shoot. However, permissions will not be obtained for the use of student images in photographs/videos of public events on campus or off campus and sponsored by the College, such as rehearsals, performances, lectures, readings, athletic events, student life events, alumni events, and College ceremonies. Academic departments also reserve the right to photograph/videotape students and their work for institutional use. Questions about this policy should be directed to [communications@sunyorange.edu](mailto:communications@sunyorange.edu).